

# **Board Paper**

# 28 September 2016

Paper Title	Performance Report 2016/17 Report for period one (1 April 2016 to 31 July 2016)	
Paper Reference:	Paper NRW B B 56.16	
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Purpose of Paper:	To consider performance of NRW for reporting period (1 April 2016 to 31 July 2016)  The Board is requested to:  • Exercise scrutiny and governance over performance so that this can be reported to Welsh Government  • Provide advice and support on the ongoing suitability of the Performance Framework	
Recommendation:		

Impact:	<ul> <li>How do the proposals in this paper help NRW achieve the Wellbeing of Future Generations Act ways of working in terms of:</li> <li>Looking at the long term – The indicators within the performance report build a long term picture of change.</li> <li>Taking an integrated approach – the performance report cuts across the breadth of our work.</li> <li>Involving a diversity of the population – the performance report is made available to the public.</li> <li>Working in a collaborative way – a number of our indicators track change that requires input from multiple partners.</li> <li>Preventing issues from occurring – early identification of emerging through the performance report allow plans</li> </ul>
	and priorities to be set to best effect.

# <u>Issue</u>

 The period one round of corporate performance reporting, for the year 1 April 2016 to 31 July 2016, has now been completed and the performance report prepared for Board scrutiny prior to submission to Welsh Government. Performance reporting takes place every four months

# Background

- 2. The corporate performance report is one of the Board's principal ways of scrutinising our delivery and supporting strategic planning.
- 3. The Performance Framework report (annex 1) consists of 3 distinct elements:
- A one page <u>Performance Summary Report</u> providing a single page overview of performance highlights against the Corporate Plan 2014/17, Business Plan 2016/17 and the Business Case for the creation of Natural Resources Wales.
- <u>Progress Reports</u> giving the latest position on our corporate indicators and performance measures for each of our five "Good for" themes.
- A <u>Business Plan Dashboard giving</u> a single page overview of how we are progressing with our targets from our Business Plan 2016/17 plus a small number of indicators.

#### **Assessment**

4. For the Business Plan Dashboard, our performance for this year's period one round of corporate performance reporting is show below alongside the previous report for the year end of 2015/16:

	Year-end 2015/16	Period 1 1 April 2016 to 31 July 2016
'Green'	28	24
'Amber'	9	7
'Red'	3	2
TBC	1	0
Total	41	33

- 5. The Board is asked to note two "red" reports and seven "amber" reports:
- Marine, Terrestrial & Freshwater Environment (Red): The performance for Wales of 26% remains unfavourable against the 95% target in the Wales Environment Strategy. Our work alone will not achieve the required improvements in the condition of site features. Significant resource is being applied to our programme of prioritised actions for special sites.

- Staff Engagement Index (Red). The 2016 People Survey was launched on 11th April 2016 and ran for three weeks. The Survey indicated a staff engagement index of 41%. This is down by 7% from the 2015 People Survey engagement index of 48%.
- We make progress against our evidence strategy action plan and publish SoNaRR
   (Amber). SoNaRR will publish on time, and an annual report on the progress of the
   Evidence Strategy Action Plan is expected by March 2017 however a number of the
   element of this plan are more significant than expected, notably National Natural
   Resources Monitoring Framework.
- We continue to develop our environmental data archive (Amber). All of the water
  quality and ecology data has now been extracted and retained from legacy systems.
  The new water quality module is on target and in a period of dual running. The
  ecology module still in development and will be slightly behind the August expected
  go live date. The migration of EcoSys has also been put back by three months, but
  good progress is being made towards this revised deadline.
- Water Environment (Amber). Current and future status are reported as amber due
  to early planning required to identify and allocate actions, and resourcing issues.
  2016 is the first year of the River Basin Management Plan (RBMP) 2nd cycle which
  runs for 6 years. The plan makes commitments to deliver both national and local
  measures. We will track progress based on agreeing the operational delivery plan
  for the 2nd RBMP cycle and whether we are on track to deliver our strategic
  commitments in the RBMP programme of measures to deliver environmental
  improvements in the targeted water bodies by 2021.
- We manage outbreaks of plant health pests and disease (Amber). We have inspected 5 WGWE sites where compliance was due 31/03/16, 4 were compliant (80%) and 1 non-compliant
- We maintain high risk flood and coastal risk management assets, prioritising our efforts on those which counter the highest risks (Amber). We have 98% (against a target of 99%) of NRW maintained assets in high risk flood systems at their target condition.
- We deliver on our Recreation and Access Enabling Plan priorities focusing on people and places that will benefit most (Amber). We are continuing to promote the Countryside Code and associated Codes, we are behind in progressing the communications plan for this area of work. We have drafted a Multi user trail Code with stakeholders. We have worked with Visit Wales on the Year of Adventure, but have not been able to capitalise on this as much as we anticipated.
- Develop our new Corporate Plan (Amber). The target date of 31 March 2017 has been moved, in agreement with Welsh Government, to summer 2017. However we remain on course to deliver a Well-being Statement by 31 March 2017 which will be a major component of our Corporate Plan.
- The Chief Executive will provide a verbal summary of achievement at the Board meeting and other members of Executive Team will be available to answer Board questions.

7. The performance report will be submitted to the Minister for Natural Resources. And a copy of the performance report will be placed on the Natural Resources Wales Website to inform the public and others.

# Recommendation(s)

- 8. The Board is requested to:
- Exercise scrutiny and governance over performance so that this can be reported to Welsh Government
- Provide advice and support on the ongoing suitability of the Performance Framework

# **Key Risks**

9. The Board's scrutiny of organisational performance is required as a key element of demonstrating our delivery against Corporate and Business Plans.

# Financial Implications

10. There are no significant financial implications in providing the Performance Framework.

# **Equality impact assessment (EqIA)**

11. Not applicable.

# **Index of Annex**

Annex 1 – 2016/17 performance report (1 April 2016 to 31 July 2016).